



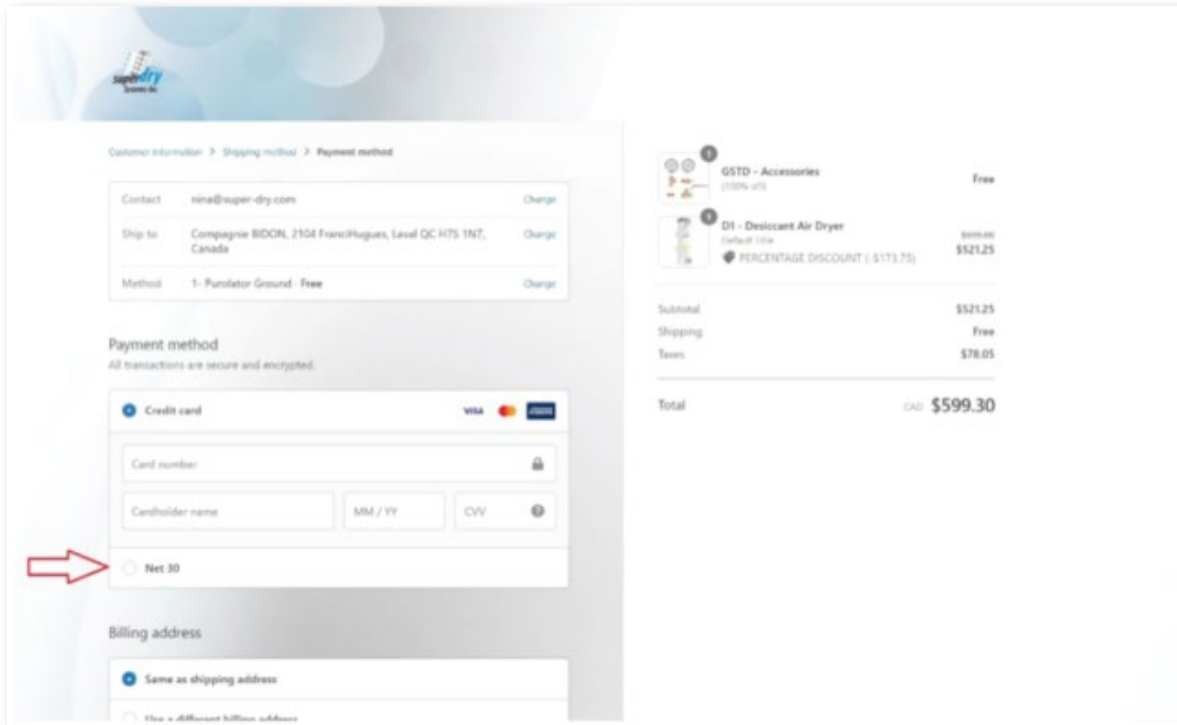






**STEP 6** > Choose payment method: Credit Card or Net30.

6





Customer information > Shipping method > Payment method

Contact: [nina@super-dry.com](mailto:nina@super-dry.com) [Change](#)

Ship to: Compagnie BIDON, 2104 Francis Hugues, Laval QC H7S 1N7, Canada [Change](#)

Method: 1- Parcelator Ground - Free [Change](#)

**Payment method**  
All transactions are secure and encrypted.

Credit card VISA  

Card number

Cardholder name  MM / YY  CVV

Net 30

**Billing address**

Same as shipping address

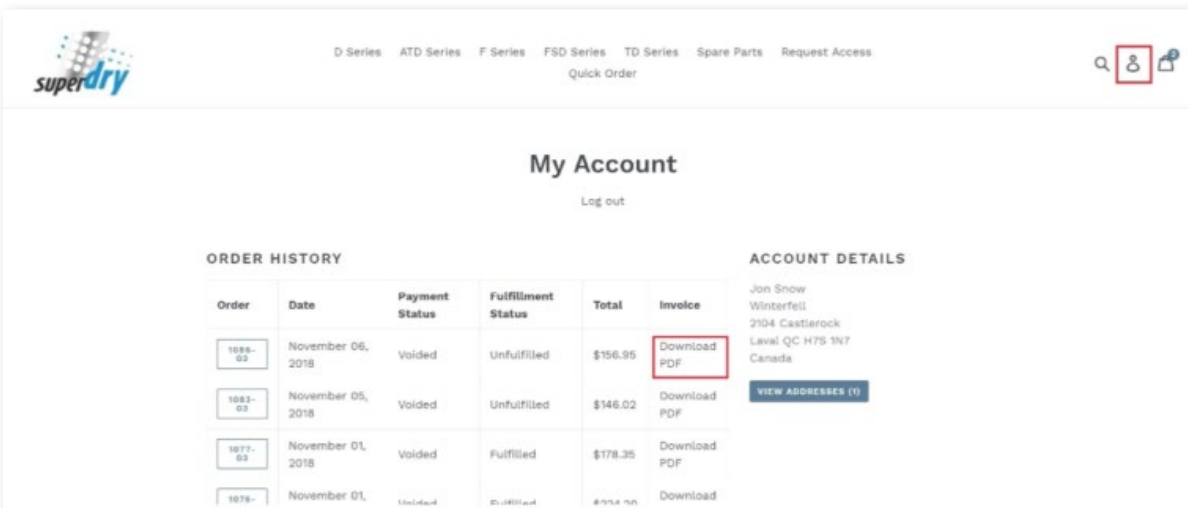
Use a different billing address

GSTD - Accessories (100% off)	Free
D1 - Desiccant Air Dryer (Default 10%)	\$521.25
PERCENTAGE DISCOUNT (- \$173.75)	
<b>Subtotal</b>	<b>\$321.25</b>
Shipping	Free
Taxes	\$78.05
<b>Total</b>	<b>CAD \$599.30</b>

Once your order is confirmed, you will receive 3 emails:

- Order Confirmation:**  
Within this email you will find a downloadable Sales Order in PDF.
- Shipping Confirmation:**  
Within this email you will have a tracking button .
- QYRL**  
The invoice in PDF will be sent to you and your accounts payable department.

Please note that you can obtain an invoice copy by logging in to your account.



The screenshot shows the 'My Account' page on the Superdry website. At the top, there is a navigation bar with the Superdry logo on the left and links for 'D Series', 'ATD Series', 'F Series', 'FSD Series', 'TD Series', 'Spare Parts', and 'Request Access' in the center. On the right side of the navigation bar, there are icons for search, user profile, and a shopping cart. Below the navigation bar, the page title 'My Account' is centered, with a 'Log out' link underneath. The main content area is divided into two sections: 'ORDER HISTORY' on the left and 'ACCOUNT DETAILS' on the right. The 'ORDER HISTORY' section contains a table with columns for Order, Date, Payment Status, Fulfillment Status, Total, and Invoice. The 'ACCOUNT DETAILS' section displays the user's name, address, and a 'VIEW ADDRESSES (1)' button. A red box highlights the 'Download PDF' link in the 'Invoice' column of the first row in the 'ORDER HISTORY' table.

Order	Date	Payment Status	Fulfillment Status	Total	Invoice
1088-02	November 06, 2018	Voided	Unfulfilled	\$156.95	<a href="#">Download PDF</a>
1083-02	November 05, 2018	Voided	Unfulfilled	\$146.02	<a href="#">Download PDF</a>
1072-02	November 01, 2018	Voided	Fulfilled	\$178.35	<a href="#">Download PDF</a>
1078-	November 01,	Unfulfilled	Fulfilled	\$178.35	<a href="#">Download</a>

**ACCOUNT DETAILS**  
Jon Snow  
Winterfell  
2104 Castlerock  
Laval QC H7S 1W7  
Canada  
[VIEW ADDRESSES \(1\)](#)

## QUESTIONS AND ANSWERS

### › WHAT ARE THE DELAYS TO PROCESS AN ORDER?

We typically ship orders within 1-2 business days.

### › CAN I PICK UP MY ORDER?

**Yes, you can!** Our logistics warehouse is located at 50 rue Sicard, local 111 & 112 in Ste-Thérèse. Your order is ready for pick after 1pm on the next business day.

### › CAN I JUST PLACE MY ORDER WHEN I SHOW UP AT THE LOGISTICS WAREHOUSE?

**Unfortunately, not.** The logistics company does not have your account on hand and do not process orders.

### › HOW DO I KNOW IF I NEED TO CHOOSE PUROLATOR GROUND OR DAY & ROSS FREIGHT WHEN CHOOSING THE FREE SHIPPING OPTION?

Any orders over **150 pounds** should be shipped via Day & Ross Freight but we do reserve the right to change the courier selected if it makes more sense.

### › I HAVE AN ACCOUNT WITH PUROLATOR/DICOM/UPS, CAN YOU SHIP COLLECT?

**Not currently.** We are looking into this option with our developers.

### › WILL I GET A SALES ACKNOWLEDGEMENT?

**Yes!** As soon as you submit your order you will receive a sales order email with a link to download your Sales Order.

### › HOW DO I KNOW WHEN MY ORDER IS SHIPPED?

You will receive an email with the url link the minute your order leaves our warehouse. This will provide you with the tracking number.

### › WHAT IF WE ARE MORE THEN ONE BUYER IN THE COMPANY? DO WE ALL USE THE SAME LOGIN EMAIL AND PASSWORD?

**You can!** It is up to you. The advantages of using one main email and password is that all your past purchases and invoices are under this account. You can easily view/print PDF invoices when accessing your purchase history.

### › I NOTICED THAT YOU SEND THE INVOICE TO THE BUYER. CAN YOU SEND IT TO OUR ACCOUNTS PAYABLES DEPARTMENT?

Yes we can also send a copy to accounts payable. Please send us the email address of your accounts payable department. We need to add it to your profile.