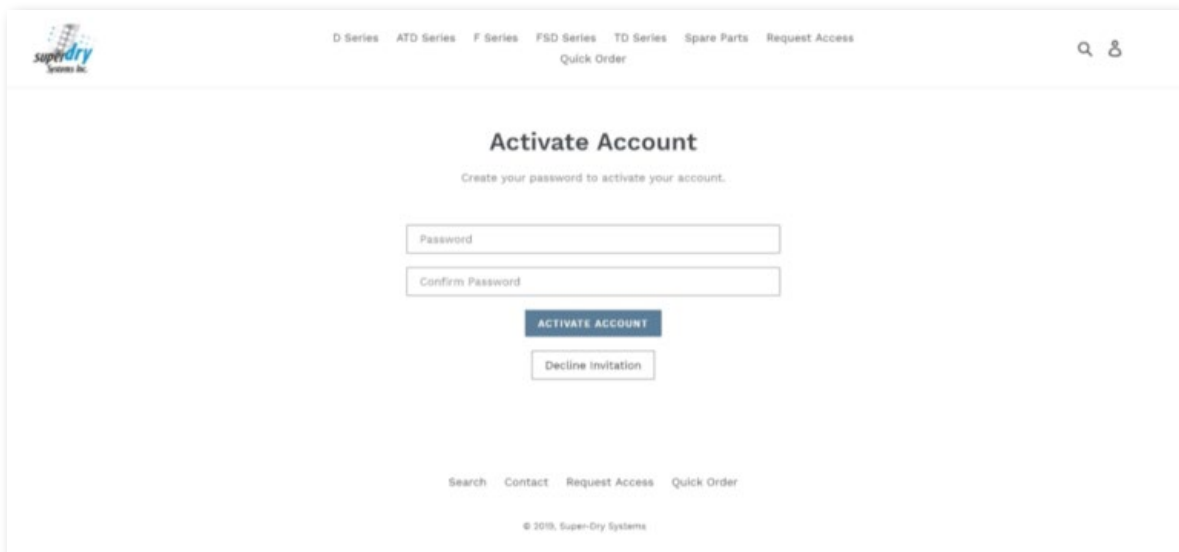
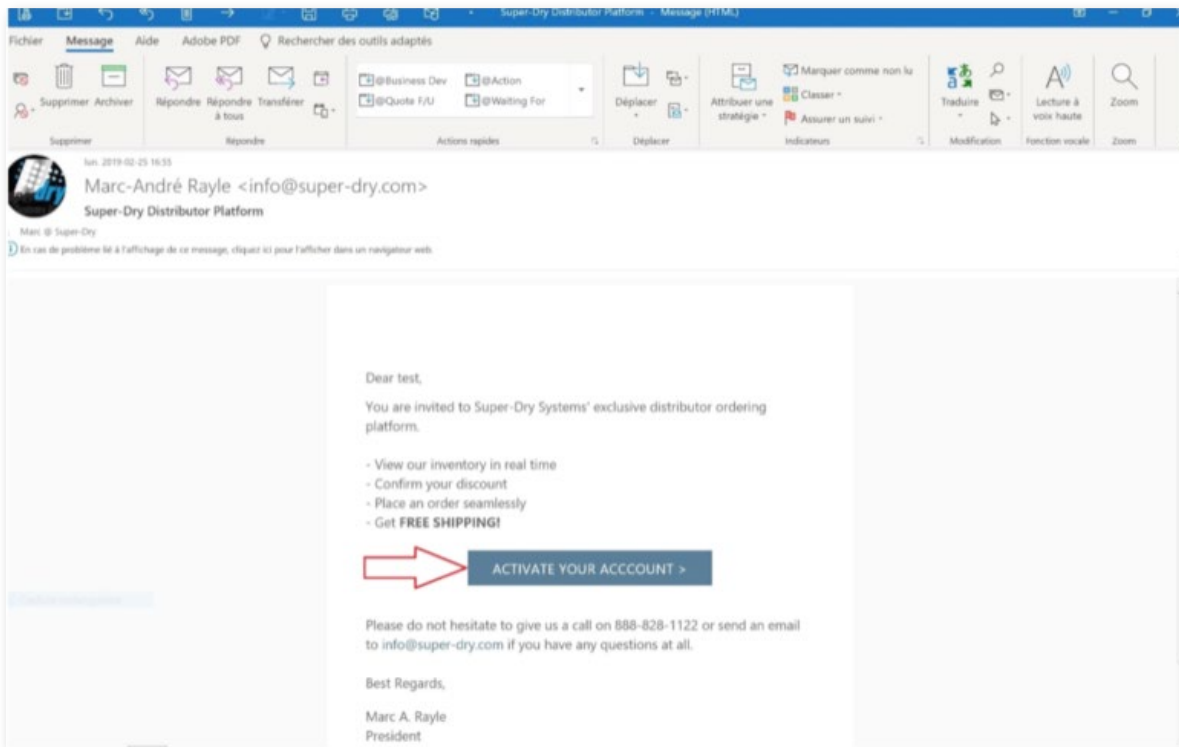


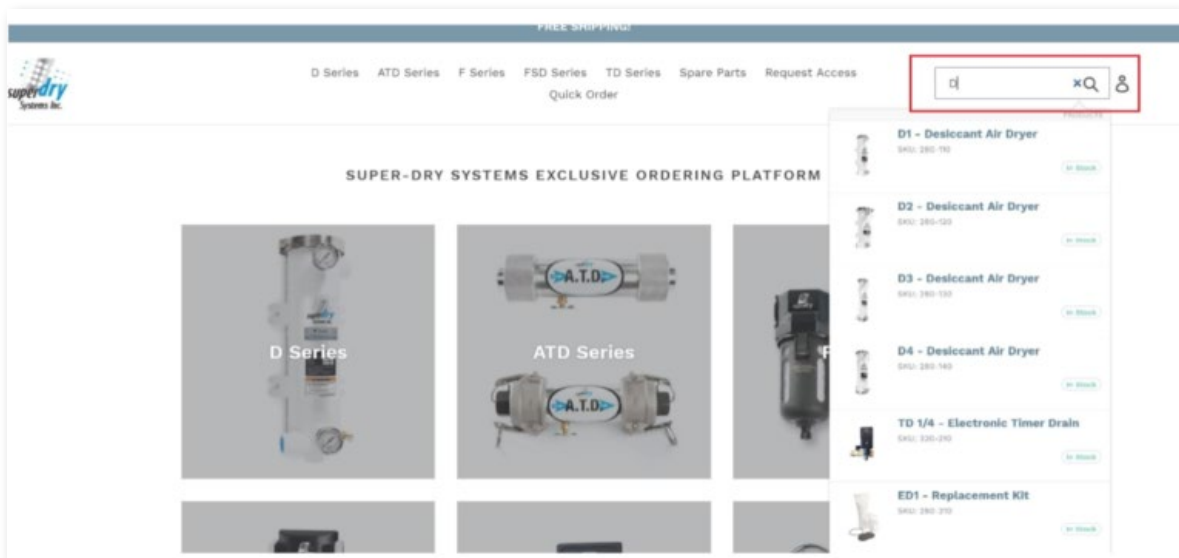
When you receive the portal invitation please click **ACTIVATE YOUR ACCOUNT.**
Create your password.



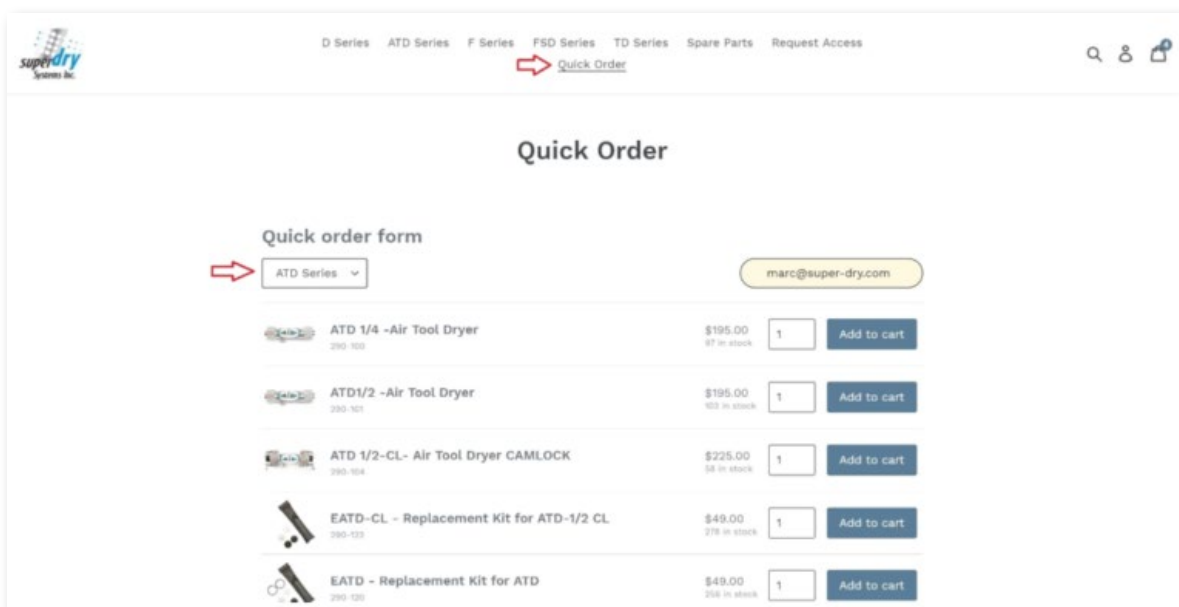
ORDER IN 6 SIMPLE AND EASY STEPS

STEP 1 ▶ Select the product that you are interested in by selecting the right series or use the looking glass or...

1

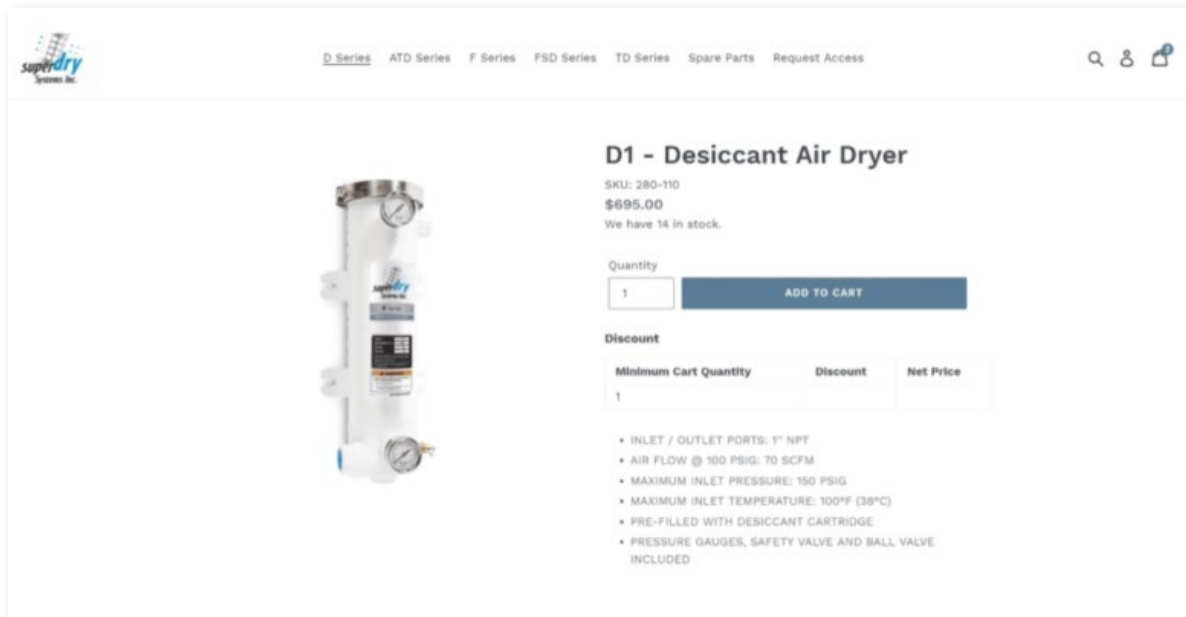


...select the QUICK ORDER tab.



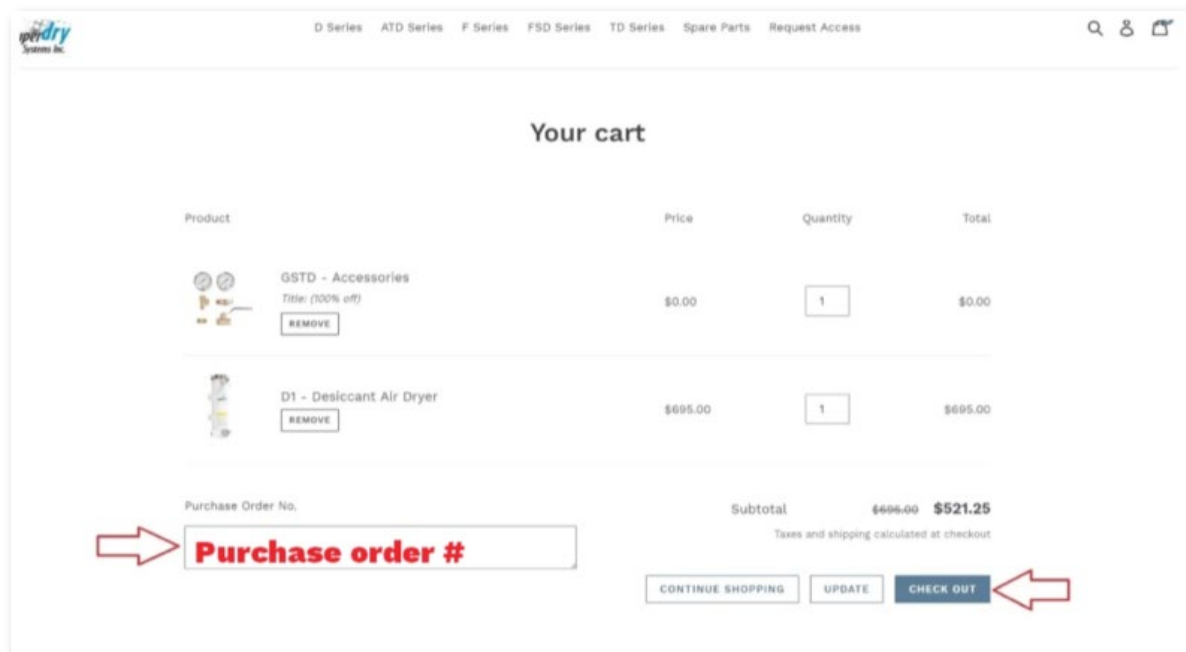
STEP 2 > Select the required quantity and click ADD TO CART.
You can then choose “Continue Shopping” or “View Cart”.

2



STEP 3 > When you click view cart you can enter your P.O. # and click CHECKOUT.

3



STEP 4 › Make sure that the shipping address is correct.

4

Customer information › Shipping method › Payment method

Contact information

[nina@super-dry.com]
Log out

Keep me up to date on news and exclusive offers

Shipping address

Stored addresses
New address...

First name: Nina | Last name: Pleggi

Company: Compagnie BIDON

Address: 2104 FranciHugues

Apartment, suite, etc. (optional):

City: Laval

Country: Canada | Province: Quebec | Postal code: H7S 1N7

Phone (optional): (514) 943-0403

[Continue to shipping method](#)

GSTD - Accessories (100% off)	Free
D1 - Desiccant Air Dryer (Default title)	\$606.00
PERCENTAGE DISCOUNT (-\$173.75)	\$521.25
Subtotal	\$521.25
Shipping	Calculated at next step
Taxes	\$78.05
Total	CAD \$599.30

STEP 5 › Choose your transport method.

5

Customer information › **Shipping method** › Payment method

Contact: nina@super-dry.com [Change](#)

Ship to: Compagnie BIDON, 2104 FranciHugues, Laval QC H7S 1N7, Canada [Change](#)

Shipping method

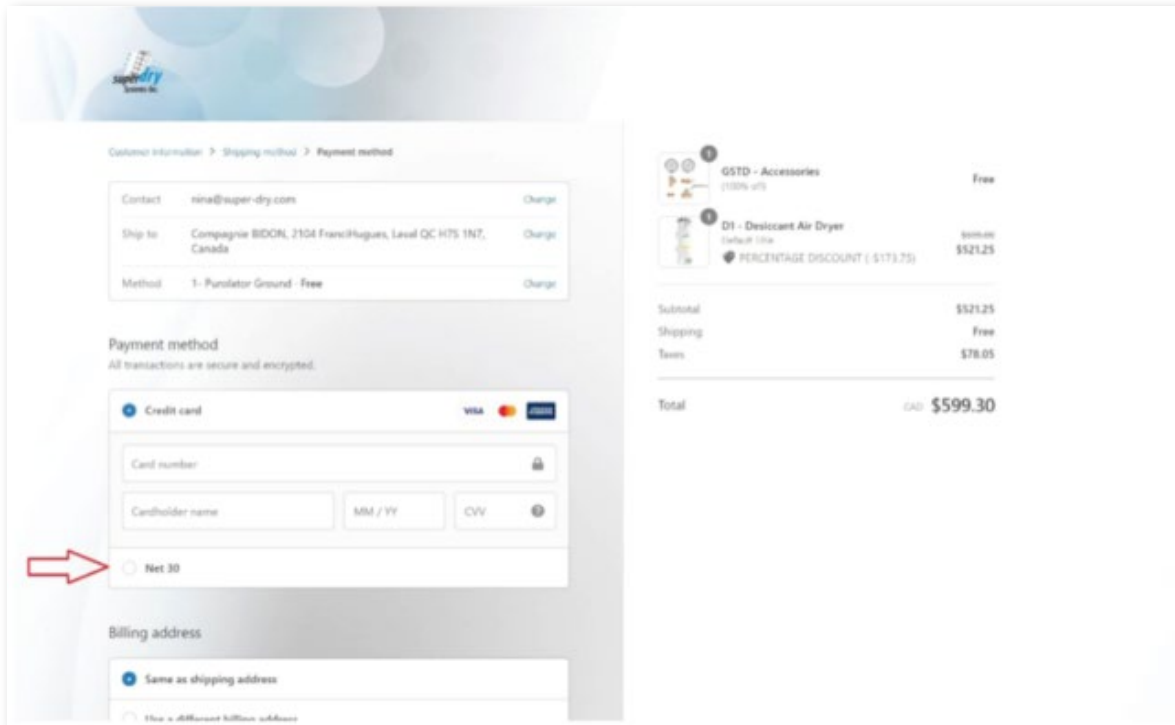
- 1- Pursilator Ground **Free**
- 2- Day & Ross (Freight (TL)) **Free**
- 3- Pick-Up (next business day after 1:00 PM) **Free**
- UPS Express 1 business day **\$20.14**

[Return to customer information](#) [Continue to payment method](#)

GSTD - Accessories (100% off)	Free
D1 - Desiccant Air Dryer (Default title)	\$606.00
PERCENTAGE DISCOUNT (-\$173.75)	\$521.25
Subtotal	\$521.25
Shipping	Free
Taxes	\$78.05
Total	CAD \$599.30

STEP 6 > Choose payment method: Credit Card or Net30.

6





Customer information > Shipping method > Payment method

Contact: nina@super-dry.com [Change](#)

Ship to: Compagnie BIDON, 2104 Francis Hugues, Laval QC H7S 1N7, Canada [Change](#)

Method: 1- Parcelator Ground - Free [Change](#)

Payment method
All transactions are secure and encrypted.

Credit card VISA  

Card number

Cardholder name MM / YY CVV

Net 30

Billing address

Same as shipping address

Use a different billing address

GSTD - Accessories (100% off)	Free
D1 - Desiccant Air Dryer (Default 10%)	\$521.25
PERCENTAGE DISCOUNT (- \$173.75)	
Subtotal	\$321.25
Shipping	Free
Taxes	\$78.05
Total	CAD \$599.30

Once your order is confirmed, you will receive two emails:

1. Order Confirmation:

within this email you will find a downloadable Sales Order in PDF.

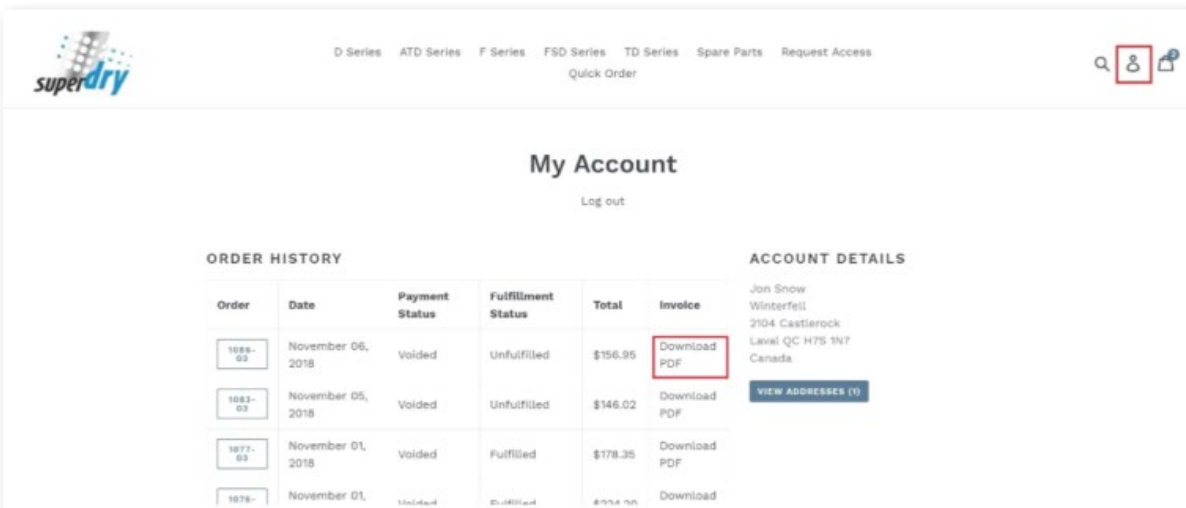
2. Shipping Confirmation:

within this email you will have a tracking button and a downloadable Invoice.

IMPORTANT:

Please forward the Shipping Confirmation email to your accounts payable department. This email contains the Invoice in PDF.

Please note that you can obtain an invoice copy by logging in to your account.



Order	Date	Payment Status	Fulfillment Status	Total	Invoice
1088-03	November 06, 2018	Voided	Unfulfilled	\$156.95	Download PDF
1083-03	November 05, 2018	Voided	Unfulfilled	\$146.02	Download PDF
1077-03	November 01, 2018	Voided	Fulfilled	\$178.35	Download PDF
1078-	November 01,	Unfulfilled	Fulfilled	\$178.35	Download

ACCOUNT DETAILS
Jon Snow
Winterfell
2104 Castlerock
Laval QC H7S 1W7
Canada
[VIEW ADDRESSES \(1\)](#)

QUESTIONS AND ANSWERS

› WHAT ARE THE DELAYS TO PROCESS AN ORDER?

We typically ship orders within 1-2 business days.

› CAN I PICK UP MY ORDER?

Yes, you can! Our logistics warehouse is located at 50 rue Sicard, local 111 & 112 in Ste-Thérèse. Your order is ready for pick after 1pm on the next business day.

› CAN I JUST PLACE MY ORDER WHEN I SHOW UP AT THE LOGISTICS WAREHOUSE?

Unfortunately, not. The logistics company does not have your account on hand and do not process orders.

› HOW DO I KNOW IF I NEED TO CHOOSE PUROLATOR GROUND OR DAY & ROSS FREIGHT WHEN CHOOSING THE FREE SHIPPING OPTION?

Any orders over **150 pounds** should be shipped via Day & Ross Freight but we do reserve the right to change the courier selected if it makes more sense.

› I HAVE AN ACCOUNT WITH PUROLATOR/DICOM/UPS, CAN YOU SHIP COLLECT?

Not currently. We are looking into this option with our developers.

› WILL I GET A SALES ACKNOWLEDGEMENT?

Yes! As soon as you submit your order you will receive a sales order email with a link to download your Sales Order.

› HOW DO I KNOW WHEN MY ORDER IS SHIPPED?

You will receive an email with the url link the minute your order leaves our warehouse. This will provide you with the tracking number.

› WHAT IF WE ARE MORE THEN ONE BUYER IN THE COMPANY? DO WE ALL USE THE SAME LOGIN EMAIL AND PASSWORD?

You can! It is up to you. The advantages of using one main email and password is that all your past purchases and invoices are under this account. You can easily view/print PDF invoices when accessing your purchase history.

› I NOTICED THAT YOU SEND THE INVOICE TO THE BUYER. CAN YOU SEND IT TO OUR ACCOUNTS PAYABLES DEPARTMENT?

We can't at the moment. We suggest creating a rule in your mailbox to redirect the invoice automatically. We are working hard with our developers to offer this option in the future.